

Founded in 1987, Family Physicians Group (FPG) was created to ensure you receive the most comprehensive, preventative and proactive health care services from a team of experts. Our health care model includes you, your family, a primary care physician, hospitalist, case manager and social worker and results in a personalized care plan that focuses on your lifestyle and unique medical needs.

**Your One-Stop, Patient-Centered Medical Home For:**

- Disease Management
- Diagnostics and Procedures
- At-Home Care
- Appointment Transportation
- Behavioral Health
- Hospital & Nursing Home Care
- Personalized Pharmacy
- Community Outreach



**Family Physicians Group**  
"YOUR PATIENT-CENTERED MEDICAL HOME"

6416 Old Winter Garden Rd.  
Orlando, FL 32835  
Ph: 1.866.999.3741

[www.fpg-florida.com](http://www.fpg-florida.com)

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**Family Physicians Group**  
"YOUR PATIENT-CENTERED MEDICAL HOME"

*Welcome Home*



*Comprehensive,  
Preventative  
and Proactive  
Health Care*



Family Physicians Group is Central Florida's leading patient-centered medical home. With more than 20 locations to serve you, we offer comprehensive care and services to help you manage your health and maintain your well being.

## Your Team of Experts

### Physicians

Our physicians are dedicated to providing you quality care, preventative services and the most advanced medical treatments. Working as a team, with you and your family, your FPG primary care provider and specialists guide you through your personalized health care plan and offer their support at the office and the hospital.

### Case Managers

Our case managers are licensed, registered nurses with extensive health care experience. Their primary goals are to provide you a proactive care plan and the comfort and support you need during each visit to FPG.

### Health Coaches

FPG's experienced health coaches help you put your wellness plan into action. Focusing on nutrition and fitness, they provide you the guidance and tools to improve your health and enhance your life.

### Pharmacists

Our pharmacists survey your prescriptions to ensure the best results and prevent unsafe side effects.

### Social Workers

FPG's social workers are available to support our patients with a wide variety of services to improve their quality of life.

### Disease Management

FPG's disease management program is designed to help you identify and control chronic illnesses. To ensure you receive the care you deserve, we offer eligible patients vouchers to offset the cost of co-payments for select medications and medical devices.

### Diagnostics and Procedures

FPG's in-house diagnostic and procedure services allow convenient access to labs for blood work, X-rays, ultrasounds, bone density scans, EKGs, IVs, nebulizer treatments and more.

### At Home Care

We are committed to helping our home-bound and chronically ill patients reduce emergency room visits and unnecessary hospitalizations. By offering our services in the comfort of your own home, FPG's physicians deliver the treatments and support you need to manage complex conditions.

### Appointment Transportation

Participation in your medical appointments is essential to the success of your health care plan. FPG is committed to providing free, non-emergency, round-trip transportation (up to 10 miles) to select clinics for patients enrolled in a Medicare Advantage Plan.

### 24-hr Availability

At FPG, walk-ins are always welcome. Our office locations are open weekdays from 8a.m. to 5p.m. and extended hours and Saturday hours are offered at select locations. Additionally, we offer 24/7 access to an FPG physician by simply dialing your select FPG office.

### Behavioral Health

Patients who suffer from mental health disorders and/or substance abuse can find easy access, at select offices, to the clinicians and treatments required to manage their behavioral health and emotional wellness.

### Hospital & Nursing Home Care

Our hospitalist group, Physicians Hospitalist Partners (PHP), manages your care at the hospital and nursing home level to ensure you are effectively monitored after discharge. PHP and affiliated hospitalist groups serve FPG patients who have been admitted to the hospitals.

### Personalized Pharmacy

FPG's pharmacy provides low-cost, brand-name and generic medications, free shipping and flexible payment options. This service allows your physician to best manage your medications and insurance benefits.

### Community Outreach

We are dedicated to helping you access the social programs and resources available in your community. Our customer service representatives can assist you when applying for low-income subsidies and Medicaid benefits and we frequently offer our patients opportunities to attend health fairs and educational seminars.

*(Services vary by County)*



Family Physicians Group  
Is Your Patient-Centered  
Medical Home